

Chrom Consulting Privacy Policy

Overview

Chrom Consulting is strongly committed to protecting the privacy of its website users and customers. This privacy policy has been developed to outline the specific information we collect, how we use this information, and what options you have in sharing this information with us when you visit our site. Protecting your privacy is a significant part of our commitment to providing you with a high quality informative, interactive and booking experience.

Information collection and use

Chrom Consulting is the sole user of the information collected on this site. You remain the owner of your information. This means Chrom Consulting will never sell, share, or rent this information to others. Chrom Consulting collects information from our users at several different points on our website for the purposes of providing you with a high quality informative, interactive and booking experience.

We collect and process your personal information to contact you for the purpose of providing support, tools, and materials for any bootcamps you may be registered for with Chrom Consulting, as well as for product marketing after your bootcamp.

The personal information we collect may include, but is not limited to:

- Name/s, surname/s, addresses and postal codes
- Contact details
- Company name and occupation
- Financial and payment information

We will use your personal information only for the purposes for which it was collected, and it will be processed for that purpose only.

Usage of personal information includes:

- To confirm, verify and update client details.
- To conclude your bootcamp booking.
- For audit and record keeping purposes.
- To perform our duties in terms of the contractual relationship we have with our clients.
- Providing communication in respect of regulatory matters that may affect our clients.
- Providing clients with ongoing communication on matters reflected on the website.
- Providing clients with marketing and sales related information for Chrom Consulting only.

We may also disclose your information where we have a duty or a right to disclose in terms of law or industry codes.

Safeguarding your Information:

According to South Africa's data protection law is the Protection of Personal Information Act (POPIA), we are legally obliged to provide adequate protection for the personal information we hold and to prevent any unauthorized access and/or use of personal information. We have implemented appropriate and reasonable technical and organisational security measures designed to protect the security of any personal information we process. However, despite our safeguards and efforts to secure your information, no electronic transmission over the Internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your information. Although we will do our best to protect your personal information, transmission of personal information to and from our Services is at your own risk. You should only access our services within a secure environment. We will continuously review our privacy policy, security controls and processes to ensure that personal information remains secure.

Our privacy policy, processes and procedures cover:

- Physical security
- Computer and network security
- Access to personal information
- Secure communications
- Security in contracting out activities or functions
- Retention and disposal of information
- Acceptable usage of personal information
- Governance and regulatory issues
- Monitoring access and usage of private information
- Investigating and reacting to security incidents.

Access and Correction of Personal Information:

All clients have the right to access, update, correct or delete the personal information we hold relating to them. Once a client objects to the processing of their personal information, we may no longer process said personal information.

Cookies

Where applicable, we will store a persistent cookie so that you may retrieve the products in your shopping cart with no need to go through re-choosing all of them again. However, the cookie will eventually expire if there is no activity in your cart, e.g. view, add to, etc., for a number of days. This website's cookies do not contain any personally identifiable information. If a user rejects the cookie, they may still use our site, but the user will experience limited functionality in some areas of our site. For example, the user will not be able to process an order through our shopping checkout area.

Security

This website takes every precaution to protect our users' information. When users submit sensitive information via the website, your information is protected both online and off-line.

Notification of changes

If we decide to update our privacy policy, we will post those changes and effective date of those updates on this page so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We will use information in accordance with the privacy policy under which the information was collected.

Your feedback

At Chrom Consulting, your privacy is extremely important. If you have any questions about the privacy statement, the practices of this site, wish to withdraw consent or access or correct your personal information, or your dealings with us, please Contact Us and let us know.

Access and Correction of Personal Information:

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